

February 4, 2009

Lincoln State Bank Debit card holder:

We have contacted you regarding the need to cancel your debit card and reissue you a new card.

This letter is to clarify the situation. Lincoln State Bank has NOT had a breach in our security. The issue with your debit card is that a company where you used your card had a breach where the account numbers were released. The concern is not that your card be used at the present time, but that the holder of this information may produce a new card with your number on it. This is NOT identity theft.

When you were contacted by our staff you were asked if you wanted the card stopped immediately or to continue to use the card until you receive a new card with a new account number on it. This is a benefit of using the debit card. Within moments the card can be stopped and you lose nothing. After this debit card number is hot carded (a term used to stop all transactions) the account is closed and nothing more can be done with the information that was breached.

As always we ask everyone to keep your card and your PIN (Personal Identification Number) under your control and not share this information with anyone. When using the card on the internet be very careful you are on a secure website before entering your card information.

You can monitor your checking account 24/7 by using internet and/or telephone banking. If you notice anything irregular or an error on the account, please notify us immediately and we will take the necessary action to correct.

We will never call and ask you for your PIN or account number information via the phone. If you receive a call requesting this information, DO NOT give it to anyone. Be extremely cautious in disclosing any account information on text messages.

If you have any questions please contact us at the address or phone number listed below.

Yours truly,